

Language	Number of Completed Language Services Requests	Percentage of Completed Language Services Requests
SPANISH	204101	64.13%
HAITIAN CREOLE	23809	7.48%
PORTUGUESE	16027	5.04%
RUSSIAN	14558	4.57%
MANDARIN	9625	3.02%
ARABIC	7913	2.49%
PORTUGUESE BRAZILIAN	5448	1.71%
CANTONESE	5419	1.70%
VIETNAMESE	4622	1.45%
PORTUGUESE CAPE VERDEAN	3672	1.15%
ALBANIAN	2544	0.80%
FRENCH	1684	0.53%
FARSI	1477	0.46%
AMERICAN SIGN LANGUAGE	1426	0.45%
GREEK	1324	0.42%
SOMALI	1159	0.36%
KHMER	1093	0.34%
UKRAINIAN	1019	0.32%
TURKISH	947	0.30%
KOREAN	906	0.28%
AMHARIC	885	0.28%
ITALIAN	724	0.23%
INDONESIAN	625	0.20%
TOISHANESE	565	0.18%
MOROCCAN ARABIC	533	0.17%
ARMENIAN	466	0.15%
GUJARATI	459	0.14%
NEPALI	383	0.12%
PUNJABI	357	0.11%
THAI	350	0.11%
HINDI	330	0.10%
BENGALI	317	0.10%
BOSNIAN	312	0.10%
BULGARIAN	312	0.10%
POLISH	307	0.10%
JAPANESE	302	0.09%
PASHTO	254	0.08%
URDU	195	0.06%

TIGRIGNA	161	0.05%
ROMANIAN	160	0.05%
LINGALA	151	0.05%
DARI	129	0.04%
TAGALOG	124	0.04%
AKAN	93	0.03%
LAOTIAN	86	0.03%
SERBIAN	81	0.03%
BURMESE	73	0.02%
HEBREW	73	0.02%
SWAHILI	58	0.02%
MAAY	51	0.02%
HMONG	46	0.01%
LUGANDA	43	0.01%
YORUBA	43	0.01%
SUDANESE ARABIC	39	0.01%
TIBETAN	39	0.01%
TAMIL	38	0.01%
UZBEK	38	0.01%
AZERBAIJANI	35	0.01%
GERMAN	29	0.01%
MONGOLIAN	26	0.01%
FULANI	22	0.01%
WOLOF	21	0.01%
FUZHOU	20	0.01%
FINNISH	13	0.00%
IGBO	12	0.00%
TELUGU	12	0.00%
LITHUANIAN	10	0.00%
KINYARWANDA	9	0.00%
RUNDI	9	0.00%
GEORGIAN	7	0.00%
CZECH	7	0.00%
CROATIAN	7	0.00%
OROMO	6	0.00%
MARATHI	6	0.00%
MALAYALAM	5	0.00%
DUTCH	4	0.00%
KUNAMA	3	0.00%
FUKIENESE	3	0.00%
KAREN	3	0.00%
PULAAR	2	0.00%
TAIWANESE	2	0.00%
HUNGARIAN	2	0.00%

NIGERIAN PIDGIN	2	0.00%
ZO	2	0.00%
SLOVAK	1	0.00%
KURMANJI	1	0.00%
VISAYAN	1	0.00%
CHIN TEDIM	1	0.00%
DINKA	1	0.00%
SAMOAN	1	0.00%
MACEDONIAN	1	0.00%
GHEG	1	0.00%
MANDINKA	1	0.00%
NAPOLETANO	1	0.00%
KARENNI	1	0.00%
YIDDISH	1	0.00%
HAUSA	1	0.00%
SHANGHAINESE	1	0.00%
ILOCANO	1	0.00%
EDO	1	0.00%
MALAY	1	0.00%
LATVIAN	1	0.00%

318272

Mass General Brigham (MGB) Affiliated Site	Language	Number of Completed Language Services Requests
BWH - UROLOGY		
	SPANISH	6
	BULGARIAN	1
	PORTUGUESE	1
	GREEK	1
	PORTUGUESE CAPE VERDEAN	1
	MANDARIN	1
	FRENCH	1
		12

BRIGHAM AND WOMEN'S HOSPITAL-BOSTON		
	SPANISH	29097
	HAITIAN CREOLE	2875
	PORTUGUESE	1761
	RUSSIAN	1591
	MANDARIN	1438
	ARABIC	1361
	PORTUGUESE CAPE VERDEAN	778
	CANTONESE	715
	VIETNAMESE	539
	PORTUGUESE BRAZILIAN	484
	ALBANIAN	293
	SOMALI	199
	FRENCH	189
	KOREAN	162
	AMHARIC	159
	TURKISH	151
	GREEK	145
	FARSI	139
	JAPANESE	90
	UKRAINIAN	87
	TOISHANESE	68
	THAI	60
	MOROCCAN ARABIC	60
	PASHTO	60
	POLISH	57
	KHMER	47
	NEPALI	45
	HINDI	45
	ITALIAN	42

BENGALI	39
ARMENIAN	37
DARI	28
URDU	26
GUJARATI	26
BULGARIAN	24
TAGALOG	22
TIGRIGNA	21
HEBREW	19
HMONG	19
BOSNIAN	17
PUNJABI	16
INDONESIAN	13
AKAN	12
TIBETAN	10
TAMIL	10
SUDANESE ARABIC	9
SWAHILI	9
LUGANDA	8
ROMANIAN	8
GERMAN	6
BURMESE	6
TELUGU	5
SERBIAN	4
LAOTIAN	4
UZBEK	4
OROMO	3
YORUBA	3
FULANI	3
IGBO	2
MARATHI	2
WOLOF	2
KINYARWANDA	2
AZERBAIJANI	2
GEORGIAN	1
FUZHOU	1
ILOCANO	1
KUNAMA	1
PULAAR	1
YIDDISH	1

43164

1

GLETTER APONTE

SPANISH	78
PORTUGUESE	6
MANDARIN	5
RUSSIAN	2
HAITIAN CREOLE	2
KOREAN	2
VIETNAMESE	2
PORTUGUESE CAPE VERDEAN	1

98

JORDAN CORIZA

HAITIAN CREOLE	1
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1

TERESA GOMES

SPANISH	1
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1

M JEB MAYS

SPANISH	1
---------	---

1

MARTA SOLIS

SPANISH	3
---------	---

3

BRYAN SPENCER

RUSSIAN	1
---------	---

1

ROSALVA TERAN DE FLORES

PORTUGUESE	1
SPANISH	1

2

ALEJANDRO VERMEULEN

SPANISH	4
---------	---

4

LABOR AND DELIVERY

SPANISH	4
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HAITIAN CREOLE	1
MANDARIN	1

6

SUSAN BARNEY

SPANISH	2
GREEK	1

3

DEPARTMENT 850

SPANISH	5363
HAITIAN CREOLE	490
PORTUGUESE	283
ARABIC	226
RUSSIAN	176
MANDARIN	152
PORTUGUESE CAPE VERDEAN	74
PORTUGUESE BRAZILIAN	72
VIETNAMESE	55
CANTONESE	53
ALBANIAN	40
FARSI	27
AMHARIC	26
FRENCH	26
TURKISH	26
SOMALI	25
TOISHANESE	24
GREEK	21
UKRAINIAN	18
KOREAN	18
PASHTO	16
ITALIAN	14
HINDI	11
UZBEK	9
KHMER	7
NEPALI	7
POLISH	6
PUNJABI	6
SWAHILI	5
JAPANESE	5
ROMANIAN	4
URDU	4
BENGALI	4
MOROCCAN ARABIC	3

THAI	3
BULGARIAN	3
GUJARATI	3
AKAN	2
AZERBAIJANI	2
DARI	2
TELUGU	2
TIGRIGNA	2
OROMO	1
LAOTIAN	1
TAGALOG	1
YORUBA	1
HEBREW	1
ARMENIAN	1

7321

OCCUPATIONAL HEALTH SERVICES

RUSSIAN	1
SPANISH	1

2

LUIS ARTURO VERDUZCO

SPANISH	13
VIETNAMESE	1
PORTUGUESE	1
HAITIAN CREOLE	1
PORTUGUESE CAPE VERDEAN	1
UKRAINIAN	1

18

JUAN RAMOS

SPANISH	2
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2

NEWTON CORNER PRIMARY CARE

SPANISH	53
PORTUGUESE CAPE VERDEAN	5
MANDARIN	4
ARABIC	3
RUSSIAN	2
THAI	2
PORTUGUESE	2
CANTONESE	2
KOREAN	1

ITALIAN	1
GREEK	1
ROMANIAN	1
TIGRIGNA	1
HAITIAN CREOLE	1
BOSNIAN	1

80

BRIGHAM AND WOMEN'S PRIMARY CARE ASSOCIATES OF NORWOOD

SPANISH	81
ARABIC	21
HAITIAN CREOLE	19
PORTUGUESE BRAZILIAN	17
PORTUGUESE	14
NEPALI	11
RUSSIAN	4
AMHARIC	4
MANDARIN	3
SOMALI	3
ITALIAN	1
TELUGU	1
GUJARATI	1
URDU	1

181

BROOKSIDE COMMUNITY HEALTH CENTER

SPANISH	78
HAITIAN CREOLE	6
PORTUGUESE	4
PORTUGUESE CAPE VERDEAN	4
PORTUGUESE BRAZILIAN	4
KOREAN	1

97

SOUTHERN JAMAICA PLAIN HEALTH CENTER

SPANISH	3417
HAITIAN CREOLE	79
PORTUGUESE	13
ARABIC	13
FRENCH	9
TURKISH	8
PASHTO	7
AMHARIC	7
PORTUGUESE CAPE VERDEAN	5

RUSSIAN	4
MANDARIN	2
VIETNAMESE	2
TAGALOG	2
CANTONESE	1
UKRAINIAN	1
URDU	1
SOMALI	1
ROMANIAN	1
THAI	1

3574

FAULKNER COMMUNITY PHYSICIANS

SPANISH	2
FRENCH	1
HAITIAN CREOLE	1

4

PHYSICIAN REFERRAL/TELE-SERVICES

SPANISH	1
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1

BRIGHAM AND WOMEN'S INPATIENT

SPANISH	288
HAITIAN CREOLE	58
MANDARIN	11
ARABIC	11
PORTUGUESE	6
ALBANIAN	5
VIETNAMESE	4
TURKISH	4
UKRAINIAN	3
FARSI	3
PORTUGUESE BRAZILIAN	3
AMHARIC	3
RUSSIAN	3
HINDI	2
CANTONESE	2
PORTUGUESE CAPE VERDEAN	2
GREEK	2
SOMALI	1
DARI	1
FRENCH	1

413

BWH – BOSTON HOPE

SPANISH 1

1**SPAULDING OUTPATIENT CENTER MALDEN**

SPANISH 93

HAITIAN CREOLE 76

CANTONESE 60

VIETNAMESE 49

MOROCCAN ARABIC 31

MANDARIN 29

ARABIC 28

ALBANIAN 24

URDU 20

TIGRIGNA 16

PORTUGUESE BRAZILIAN 14

PORTUGUESE 10

NEPALI 7

THAI 4

UKRAINIAN 3

RUSSIAN 2

FRENCH 1

AMHARIC 1

TOISHANESE 1

469**BRIGHAM AND WOMEN'S FAULKNER HOSPITAL**

SPANISH 10369

HAITIAN CREOLE 1406

RUSSIAN 454

PORTUGUESE CAPE VERDEAN 397

ALBANIAN 351

ARABIC 328

PORTUGUESE 315

MANDARIN 251

GREEK 193

VIETNAMESE 171

PORTUGUESE BRAZILIAN 117

CANTONESE 111

UKRAINIAN 76

MOROCCAN ARABIC 52

FARSI 47

FRENCH 45

TOISHANESE	36
BULGARIAN	35
KOREAN	29
ITALIAN	27
SOMALI	27
KHMER	17
AKAN	13
POLISH	11
BENGALI	11
FINNISH	11
GUJARATI	10
JAPANESE	10
URDU	10
AMHARIC	10
HINDI	9
ROMANIAN	9
HEBREW	8
YORUBA	8
TAGALOG	8
TURKISH	7
THAI	6
IGBO	6
GERMAN	6
FULANI	6
NEPALI	6
TIGRIGNA	4
TIBETAN	4
DARI	3
TAMIL	3
BURMESE	2
GEORGIAN	2
PASHTO	2
ARMENIAN	2
MARATHI	1
LAOTIAN	1
SLOVAK	1
MAAY	1
UZBEK	1
WOLOF	1

15047

BRIGHAM AND WOMEN'S HOSPITAL - INSIGHT

SPANISH	5440
HAITIAN CREOLE	650

RUSSIAN	364
ARABIC	348
PORTUGUESE	347
MANDARIN	324
AMERICAN SIGN LANGUAGE	310
CANTONESE	199
VIETNAMESE	151
ALBANIAN	118
PORTUGUESE BRAZILIAN	96
FRENCH	35
POLISH	28
KOREAN	28
TURKISH	26
HMONG	23
SOMALI	20
UKRAINIAN	18
NEPALI	18
GREEK	15
AMHARIC	14
FARSI	13
HINDI	11
TAGALOG	9
ITALIAN	8
JAPANESE	7
KHMER	6
ARMENIAN	6
TIGRIGNA	3
LAOTIAN	3
BENGALI	3
LITHUANIAN	2
THAI	2
URDU	2
BOSNIAN	1
PASHTO	1

8649

BRIGHAM AND WOMENS FAULKNER HOSPITAL - INSIGHT

SPANISH	12404
HAITIAN CREOLE	1215
RUSSIAN	687
ARABIC	300
PORTUGUESE	220
ALBANIAN	198
CANTONESE	185

VIETNAMESE	159
GREEK	139
MANDARIN	138
PORTUGUESE BRAZILIAN	77
UKRAINIAN	72
AMERICAN SIGN LANGUAGE	63
FRENCH	62
ITALIAN	28
KOREAN	24
FARSI	23
POLISH	13
SOMALI	13
THAI	12
TURKISH	12
BENGALI	11
ROMANIAN	11
KHMER	10
JAPANESE	8
HEBREW	7
NEPALI	6
PASHTO	5
TAGALOG	4
HINDI	4
ARMENIAN	3
TIGRIGNA	2
URDU	1
GERMAN	1
DARI	1

16118

SPAULDING INPATIENT CAMBRIDGE – INSIGHT

SPANISH	1453
HAITIAN CREOLE	369
PORTUGUESE BRAZILIAN	333
PORTUGUESE	258
CANTONESE	201
RUSSIAN	196
VIETNAMESE	171
KHMER	100
ARABIC	76
THAI	72
MANDARIN	41
ITALIAN	31
KOREAN	20

TURKISH	15
AMERICAN SIGN LANGUAGE	7
GREEK	2
ARMENIAN	1
FRENCH	1

3347

DANA FARBER AT BWH

SPANISH	55
ARABIC	10
PORTUGUESE	6
MANDARIN	6
ALBANIAN	2
VIETNAMESE	2
CANTONESE	2
PORTUGUESE BRAZILIAN	1
SOMALI	1
HAITIAN CREOLE	1
RUSSIAN	1
FARSI	1
PORTUGUESE CAPE VERDEAN	1

89

PARTNERS HEALTHCARE SYSTEM - EAP

SPANISH	34
HAITIAN CREOLE	20
PORTUGUESE CAPE VERDEAN	8
KOREAN	1
RUSSIAN	1

64

NEWTON CORNER PRIMARY CARE

SPANISH	293
MANDARIN	34
RUSSIAN	27
FRENCH	9
PORTUGUESE	8
ARABIC	5
CANTONESE	5
TURKISH	4
VIETNAMESE	3
AMERICAN SIGN LANGUAGE	3
HAITIAN CREOLE	3
BURMESE	2

THAI	2
FARSI	2
KOREAN	2
BOSNIAN	1
ALBANIAN	1
GREEK	1
UKRAINIAN	1
TIGRIGNA	1

407

SPAULDING REHABILITATION HOSPITAL-CHARLESTOWN-INSIGHT

SPANISH	2461
HAITIAN CREOLE	673
RUSSIAN	359
MANDARIN	290
VIETNAMESE	262
CANTONESE	212
FRENCH	160
ITALIAN	96
PORTUGUESE	81
AMHARIC	75
ARABIC	61
GREEK	38
PUNJABI	33
SOMALI	28
PORTUGUESE BRAZILIAN	27
ALBANIAN	21
BENGALI	15
UKRAINIAN	14
KHMER	10
TAGALOG	9
KOREAN	5
SWAHILI	5
AMERICAN SIGN LANGUAGE	4
ARMENIAN	2
HINDI	1
FARSI	1

4943

BWH - UROLOGY - INSIGHT

SPANISH	58
HAITIAN CREOLE	6
PORTUGUESE	3
MANDARIN	2

PORTUGUESE CAPE VERDEAN	1
LAOTIAN	1
ARABIC	1
PORTUGUESE BRAZILIAN	1

73

SPAULDING-BRIGHTON - INSIGHT

SPANISH	160
RUSSIAN	130
CANTONESE	71
HAITIAN CREOLE	52
PORTUGUESE	44
FARSI	39
VIETNAMESE	28
MANDARIN	26
AMERICAN SIGN LANGUAGE	26
ARABIC	25
FRENCH	20
GREEK	17
TIGRIGNA	12
ALBANIAN	8
AMHARIC	6
KHMER	5
PORTUGUESE BRAZILIAN	4
TURKISH	2
ARMENIAN	2
ITALIAN	1

678

BWH - RADIATION ONCOLOGY

SPANISH	53
ARABIC	16
MANDARIN	8
PORTUGUESE CAPE VERDEAN	6
AKAN	3
PORTUGUESE	3
PORTUGUESE BRAZILIAN	3
CANTONESE	2
KHMER	2
ROMANIAN	1
RUSSIAN	1
HAITIAN CREOLE	1
ALBANIAN	1
AMHARIC	1

SPAULDING OUTPATIENT BOSTON - THERAPY

SPANISH	472
HAITIAN CREOLE	105
ARABIC	73
MANDARIN	62
PORTUGUESE CAPE VERDEAN	58
PORTUGUESE	50
FRENCH	26
LINGALA	20
VIETNAMESE	16
CANTONESE	14
PORTUGUESE BRAZILIAN	13
AMHARIC	11
ALBANIAN	8
RUSSIAN	5
HINDI	3
SOMALI	3
BOSNIAN	2
FARSI	2
BURMESE	1
PUNJABI	1
CROATIAN	1
GUJARATI	1
GREEK	1
NIGERIAN PIDGIN	1
TURKISH	1

BWH - BROOKLINE PRIMARY CARE

SPANISH	43
MANDARIN	16
RUSSIAN	10
HAITIAN CREOLE	9
CANTONESE	9
FARSI	7
KOREAN	5
UKRAINIAN	4
TAGALOG	2
ARABIC	2
PORTUGUESE BRAZILIAN	2
VIETNAMESE	1
MOROCCAN ARABIC	1

SPAULDING OUTPATIENT BOSTON - MEDICAL

SPANISH	493
ARABIC	59
HAITIAN CREOLE	52
PORTUGUESE	51
PORTUGUESE BRAZILIAN	32
RUSSIAN	31
CANTONESE	30
MANDARIN	27
VIETNAMESE	19
MOROCCAN ARABIC	10
PORTUGUESE CAPE VERDEAN	10
KHMER	7
SWAHILI	6
ALBANIAN	4
BOSNIAN	4
AMHARIC	3
TURKISH	2
ITALIAN	2
DARI	2
GREEK	2
TOISHANESE	2
FARSI	2
NEPALI	1
BURMESE	1
PASHTO	1
POLISH	1
RUNDI	1
SOMALI	1
PUNJABI	1
LINGALA	1

SPAULDING OUTPATIENT BOSTON - MEDICAL-INSIGHT

SPANISH	53
AMERICAN SIGN LANGUAGE	8
HAITIAN CREOLE	4
PORTUGUESE	4
ARABIC	4
CANTONESE	3
AMHARIC	2
MANDARIN	2

VIETNAMESE	1
TAGALOG	1
RUSSIAN	1
FARSI	1
PORTUGUESE BRAZILIAN	1
KOREAN	1
NEPALI	1

87

SPAULDING OUTPATIENT BOSTON - THERAPY-INSIGHT

SPANISH	747
HAITIAN CREOLE	101
ARABIC	87
CANTONESE	74
PORTUGUESE	67
VIETNAMESE	67
MANDARIN	51
FRENCH	21
FARSI	18
AMERICAN SIGN LANGUAGE	16
PORTUGUESE BRAZILIAN	8
RUSSIAN	6
ALBANIAN	5
SOMALI	5
AMHARIC	1
UKRAINIAN	1
POLISH	1
ITALIAN	1
NEPALI	1
GREEK	1
BOSNIAN	1

1280

BWH - RADIATION ONCOLOGY-INSIGHT

SPANISH	291
ARABIC	68
MANDARIN	63
RUSSIAN	37
HAITIAN CREOLE	30
CANTONESE	30
PORTUGUESE	18
VIETNAMESE	11
FRENCH	8
UKRAINIAN	6

PORTUGUESE BRAZILIAN	4
AMHARIC	4
NEPALI	2
KHMER	2
ROMANIAN	2
GREEK	2
ALBANIAN	2
AMERICAN SIGN LANGUAGE	1
KOREAN	1
FARSI	1

583

SPAULDING OUTPATIENT - CAMBRIDGE

PORTUGUESE	28
HAITIAN CREOLE	21
SPANISH	16
VIETNAMESE	11
PORTUGUESE CAPE VERDEAN	9
ALBANIAN	4
PORTUGUESE BRAZILIAN	4
BENGALI	4
CANTONESE	4
AMHARIC	2
ARABIC	2
RUSSIAN	1
MANDARIN	1

107

BWH - BROOKLINE PRIMARY CARE - INSIGHT

SPANISH	30
RUSSIAN	14
MANDARIN	13
HAITIAN CREOLE	9
CANTONESE	6
KOREAN	5
GREEK	3
ARABIC	3
PORTUGUESE	3
AMHARIC	1
ALBANIAN	1
TAGALOG	1

89

SHC - SLEEP LAB

SPANISH	1
PORTUGUESE	1

2

SPAULDING OUTPATIENT CAMBRIDGE THERAPY - INSIGHT

SPANISH	68
HAITIAN CREOLE	32
PORTUGUESE	17
VIETNAMESE	8
MANDARIN	6
ALBANIAN	5
BENGALI	3
RUSSIAN	2
CANTONESE	1
ARABIC	1

143

NEWTON-WELLESLEY PHYS PC WELLESLEY

SPANISH	1554
HAITIAN CREOLE	497
RUSSIAN	431
PORTUGUESE	339
MANDARIN	237
PORTUGUESE BRAZILIAN	182
GUJARATI	114
CANTONESE	96
TURKISH	79
UKRAINIAN	74
ARABIC	70
FARSI	69
KOREAN	49
BULGARIAN	39
GREEK	30
VIETNAMESE	25
ARMENIAN	22
ALBANIAN	20
AZERBAIJANI	19
HINDI	15
ITALIAN	14
JAPANESE	13
SOMALI	11
KHMER	11
FRENCH	9
NEPALI	8

PUNJABI	6
THAI	4
ROMANIAN	4
BENGALI	4
SERBIAN	3
PORTUGUESE CAPE VERDEAN	3
HEBREW	2
MOROCCAN ARABIC	2
MONGOLIAN	2
URDU	1
AMHARIC	1
TAMIL	1
MACEDONIAN	1
PASHTO	1
TOISHANESE	1
LAOTIAN	1
KINYARWANDA	1
BOSNIAN	1
POLISH	1

4067

PRIMARY CARE OF WELLESLEY

SPANISH	14
HAITIAN CREOLE	3
PORTUGUESE BRAZILIAN	2
UKRAINIAN	2
MANDARIN	2
RUSSIAN	2
AZERBAIJANI	1
VIETNAMESE	1
JAPANESE	1
TURKISH	1
PORTUGUESE	1

30

NEWTON-WELLESLEY WALTHAM FAMILY MED

SPANISH	64
PORTUGUESE	8
HAITIAN CREOLE	8
VIETNAMESE	2
DARI	2
MANDARIN	2
RUSSIAN	1
JAPANESE	1

NEWTON-WELLESLEY PHYS PC WELLESLEY - INSIGHT

SPANISH	2637
RUSSIAN	588
HAITIAN CREOLE	421
MANDARIN	402
PORTUGUESE	333
AMERICAN SIGN LANGUAGE	218
PORTUGUESE BRAZILIAN	184
CANTONESE	137
ARABIC	77
FARSI	48
UKRAINIAN	47
VIETNAMESE	41
KOREAN	40
ALBANIAN	24
GREEK	23
ARMENIAN	21
TURKISH	14
SOMALI	10
FRENCH	9
HINDI	9
KHMER	8
ITALIAN	7
POLISH	5
JAPANESE	4
ROMANIAN	3
BENGALI	3
NEPALI	3
THAI	3
LAOTIAN	2
KAREN	2
AMHARIC	2
PUNJABI	1

5326

PRIMARY CARE OF WELLESLEY - INSIGHT

MANDARIN	4
AMERICAN SIGN LANGUAGE	3
CANTONESE	1
HAITIAN CREOLE	1

9

N-W PHYS PC NEWTON - INSIGHT

AMERICAN SIGN LANGUAGE	9
RUSSIAN	3
VIETNAMESE	2
SPANISH	2
HAITIAN CREOLE	2
ARABIC	1
PORTUGUESE	1
MANDARIN	1
KOREAN	1

22**N-W WALTHAM FAMILY MED - INSIGHT**

AMERICAN SIGN LANGUAGE	3
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3**BWH - WESTWOOD**

RUSSIAN	13
SPANISH	11
ARABIC	3
PORTUGUESE	3
VIETNAMESE	3
HAITIAN CREOLE	2
TURKISH	1

36**WENTWORTH-DOUGLASS HOSPITAL**

INDONESIAN	602
SPANISH	475
VIETNAMESE	179
MANDARIN	68
LAOTIAN	35
ARABIC	32
PORTUGUESE	29
KHMER	29
GUJARATI	22
RUSSIAN	21
NEPALI	20
CANTONESE	20
THAI	20
PORTUGUESE BRAZILIAN	17
BENGALI	15
HAITIAN CREOLE	12
TURKISH	11

DARI	10
HINDI	9
BURMESE	8
CZECH	7
KOREAN	6
GREEK	6
UKRAINIAN	5
TAGALOG	4
PUNJABI	3
FARSI	3
GERMAN	2
URDU	2
POLISH	2
ITALIAN	2
FRENCH	2
ALBANIAN	1
ROMANIAN	1
CHIN TEDIM	1
LATVIAN	1
ZO	1
JAPANESE	1
VISAYAN	1
MOROCCAN ARABIC	1

1686

BWPO HARBOR MEDICAL SERVICES INSIGHT

AMERICAN SIGN LANGUAGE	96
SPANISH	77
HAITIAN CREOLE	43
PORTUGUESE	39
VIETNAMESE	32
CANTONESE	24
ARABIC	19
POLISH	10
ALBANIAN	7
RUSSIAN	6
MANDARIN	3
UKRAINIAN	2
KOREAN	2
FRENCH	1
PORTUGUESE BRAZILIAN	1
THAI	1
BENGALI	1
PUNJABI	1

TURKISH 1

366

SPAULDING CAPE COD - INSIGHT

PORTUGUESE 517
SPANISH 168
HAITIAN CREOLE 114
PORTUGUESE BRAZILIAN 110
VIETNAMESE 53
RUSSIAN 25
URDU 13
AMERICAN SIGN LANGUAGE 11
KHMER 2
UKRAINIAN 1

1014

BWH COOLIDGE CORNER IMAGING

SPANISH 1
PORTUGUESE BRAZILIAN 1

2

BWH COOLIDGE CORNER IMAGING - INSIGHT

SPANISH 8
RUSSIAN 6
CANTONESE 2
PORTUGUESE 2
UKRAINIAN 1
MANDARIN 1
PORTUGUESE BRAZILIAN 1

21

MYSTIC HEALTHCARE - CARDIOLOGY

SPANISH 24
HAITIAN CREOLE 16
VIETNAMESE 12
PORTUGUESE 9
CANTONESE 8
ITALIAN 5
MANDARIN 5
GREEK 4
ARABIC 3
BULGARIAN 3
FRENCH 2
BURMESE 2

TAMIL	1
TAGALOG	1
RUSSIAN	1

96

MYSTIC HEALTHCARE - 101 MAIN

SPANISH	19
HAITIAN CREOLE	13
PORTUGUESE	3
ITALIAN	3
FRENCH	1

39

LINCOLN PHYSICIANS

PORTUGUESE	20
HAITIAN CREOLE	13
PORTUGUESE BRAZILIAN	6
SPANISH	4
VIETNAMESE	2

45

BWH - PRIMARY CARE ICMP

SPANISH	33
HAITIAN CREOLE	18
RUSSIAN	3
ARABIC	2
SOMALI	2
CANTONESE	1
PORTUGUESE CAPE VERDEAN	1
VIETNAMESE	1
KOREAN	1
HEBREW	1
MANDARIN	1

64

SOUTHERN JP HEALTH - INSIGHT

SPANISH	881
HAITIAN CREOLE	38
AMERICAN SIGN LANGUAGE	10
FRENCH	8
PASHTO	7
RUSSIAN	5
ARABIC	4
PORTUGUESE	3

TURKISH	2
GREEK	2
MANDARIN	1
BENGALI	1
SOMALI	1

963

MYSTIC HEALTHCARE - FAMILY MEDICINE

SPANISH	19
VIETNAMESE	14
HAITIAN CREOLE	6
PORTUGUESE	6
MANDARIN	1
NEPALI	1
KOREAN	1

48

POPULATION HEALTH SERVICE ORGANIZATION - OPI

SPANISH	1546
HAITIAN CREOLE	338
PORTUGUESE	111
PORTUGUESE CAPE VERDEAN	87
ARABIC	67
PORTUGUESE BRAZILIAN	51
ALBANIAN	20
RUSSIAN	19
KHMER	19
SOMALI	15
CANTONESE	15
MANDARIN	14
VIETNAMESE	14
MOROCCAN ARABIC	12
TURKISH	6
BOSNIAN	4
BENGALI	4
AMHARIC	3
FRENCH	3
GREEK	2
HINDI	2
MONGOLIAN	2
URDU	2
MAAY	2
SWAHILI	2
ITALIAN	1

TIGRIGNA	1
PUNJABI	1
ROMANIAN	1
TIBETAN	1

2365

MYSTIC HEALTHCARE - 101 MAIN -INSIGHT

SPANISH	34
HAITIAN CREOLE	29
PORTUGUESE	12
AMERICAN SIGN LANGUAGE	11
VIETNAMESE	9
RUSSIAN	7
ITALIAN	4
BURMESE	4
BENGALI	3
ALBANIAN	2
FRENCH	1
ARABIC	1
TURKISH	1
UKRAINIAN	1
PORTUGUESE BRAZILIAN	1

120

BROOKSIDE COMMUNITY HEALTH - INSIGHT

SPANISH	118
AMERICAN SIGN LANGUAGE	20
PORTUGUESE	9
HAITIAN CREOLE	8
ARABIC	2
SOMALI	1

158

CHARLES RIVER MEDICAL ASSOCIATES - OPI

SPANISH	131
PORTUGUESE	92
RUSSIAN	22
PORTUGUESE BRAZILIAN	9
UKRAINIAN	7
PORTUGUESE CAPE VERDEAN	6
MANDARIN	5
HAITIAN CREOLE	4
KOREAN	3
ARABIC	2

FRENCH	1
GREEK	1
LAOTIAN	1
AKAN	1
GUJARATI	1

286

CHARLES RIVER MEDICAL ASSOCIATES - INSIGHT

AMERICAN SIGN LANGUAGE	9
ARABIC	3
HAITIAN CREOLE	3
PORTUGUESE BRAZILIAN	1
BURMESE	1
SPANISH	1
RUSSIAN	1

19

PARTNERS PCPO—MYSTIC HEALTHCARE-ENDOCRINOLOGY-OPI

SPANISH	2
PORTUGUESE	2

4

PARTNERS PCPO - WESTFORD INTERNAL MEDICINE-OPI

SPANISH	3
MALAYALAM	1

4

PARTNERS PCPO - WESTFORD INTERNAL MEDICINE - INSIGHT

AMERICAN SIGN LANGUAGE	2
SPANISH	1
MANDARIN	1
RUSSIAN	1

5

WENTWORTH DOUGLASS - INSIGHT

SPANISH	16
GREEK	6
MANDARIN	6
PORTUGUESE	4
AMERICAN SIGN LANGUAGE	3
TAGALOG	2
CANTONESE	1
ARABIC	1
PORTUGUESE BRAZILIAN	1

WENTWORTH DOUGLAS - DIRECT RESPONSE

INDONESIAN	7
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7

SPAULDING MEDFORD - INSIGHT

SPANISH	128
MANDARIN	43
PORTUGUESE	38
VIETNAMESE	17
ARABIC	14
CANTONESE	14
ALBANIAN	6
KOREAN	4
BENGALI	3
PORTUGUESE BRAZILIAN	3
HAITIAN CREOLE	3

273

SPAULDING FRAMINGTON-[INSIGHT]

SPANISH	76
AMERICAN SIGN LANGUAGE	62
RUSSIAN	25
UKRAINIAN	12
PORTUGUESE	12
PORTUGUESE BRAZILIAN	10
MANDARIN	3
FARSI	3
KOREAN	2
FRENCH	1
ARABIC	1
TURKISH	1

208

SPAULDING OUTPATIENT CENTER LYNN-INSIGHT

SPANISH	28
AMERICAN SIGN LANGUAGE	5
HAITIAN CREOLE	2

35

SPAULDING OUTPATIENT CENTER MALDEN - INSIGHT

HAITIAN CREOLE	12
SPANISH	6

MANDARIN	5
AMHARIC	5
CANTONESE	3
NEPALI	3
ARABIC	2
RUSSIAN	2
VIETNAMESE	1
HINDI	1

40

SPAULDING OUTPATIENT CENTER- LEXINGTON - INSIGHT

SPANISH	577
PORTUGUESE	210
HAITIAN CREOLE	131
ARABIC	28
PORTUGUESE BRAZILIAN	27
MANDARIN	15
RUSSIAN	10
FRENCH	8
SOMALI	8
AMERICAN SIGN LANGUAGE	6
PASHTO	2
NEPALI	2
AMHARIC	1

1025

SPAULDING OUTPATIENT CENTER SALEM - INSIGHT

SPANISH	1182
AMERICAN SIGN LANGUAGE	79
HAITIAN CREOLE	69
PORTUGUESE BRAZILIAN	59
ALBANIAN	56
PORTUGUESE	52
RUSSIAN	50
VIETNAMESE	19
ARABIC	19
KOREAN	9
FRENCH	8
FARSI	6
KHMER	5
UKRAINIAN	4
BENGALI	4
NEPALI	2
GREEK	1

BWH-IMAGING-850 - OPI

SPANISH	55
RUSSIAN	16
TURKISH	3
HAITIAN CREOLE	3
PORTUGUESE CAPE VERDEAN	2
MANDARIN	2
PORTUGUESE BRAZILIAN	2
NEPALI	2
BENGALI	2
PORTUGUESE	2
ALBANIAN	1
TOISHANESE	1
UKRAINIAN	1
PASHTO	1

93**BWH-IMAGING-850 - INSIGHT**

SPANISH	25
RUSSIAN	14
MANDARIN	4
PORTUGUESE	4
AMERICAN SIGN LANGUAGE	3
HAITIAN CREOLE	1
CANTONESE	1
PASHTO	1
JAPANESE	1

54**BWH-IMAGING-WEST BRIDGEWATER - OPI**

MANDARIN	1
HAITIAN CREOLE	1

2**BWH-IMAGING-WEST BRIDGEWATER - INSIGHT**

SPANISH	10
HAITIAN CREOLE	3
PORTUGUESE	3
AMERICAN SIGN LANGUAGE	2

18**BRIGHAM FAMILY CARE ASSOCIATES - OPI**

SPANISH	191
HAITIAN CREOLE	27
PORTUGUESE CAPE VERDEAN	16
PORTUGUESE	7
RUSSIAN	5
MANDARIN	2
URDU	1
TURKISH	1
GREEK	1

251

BRIGHAM FAMILY CARE ASSOCIATES - INSIGHT

SPANISH	1238
HAITIAN CREOLE	106
RUSSIAN	49
MANDARIN	25
PORTUGUESE	25
JAPANESE	7
ARABIC	6
VIETNAMESE	6
PORTUGUESE BRAZILIAN	6
KOREAN	5
AMERICAN SIGN LANGUAGE	5
GREEK	5
CANTONESE	4
FRENCH	4
TURKISH	4
TAGALOG	3
ALBANIAN	3
UKRAINIAN	2
PASHTO	1
HEBREW	1
URDU	1

1506

BWH - CARDIOLOGY OUTPATIENT CLINIC - OPI

SPANISH	342
HAITIAN CREOLE	52
FARSI	40
RUSSIAN	40
CANTONESE	21
PORTUGUESE	18
ARABIC	16
MANDARIN	13

GREEK	10
ALBANIAN	9
PORTUGUESE BRAZILIAN	9
VIETNAMESE	7
UKRAINIAN	6
FRENCH	5
PORTUGUESE CAPE VERDEAN	4
POLISH	3
SOMALI	2
KOREAN	2
TIGRIGNA	1
LAOTIAN	1
BOSNIAN	1
FULANI	1
GUJARATI	1
TURKISH	1

605

BWH - CARDIOLOGY OUTPATIENT CLINIC - INSIGHT

SPANISH	63
CANTONESE	25
HAITIAN CREOLE	23
FARSI	12
RUSSIAN	11
AMERICAN SIGN LANGUAGE	11
PORTUGUESE	5
GREEK	5
ARABIC	5
VIETNAMESE	1
MANDARIN	1
FRENCH	1
HINDI	1

164

BWH - DIAGNOSTIC RADIOLOGY - OPI

SPANISH	123
HAITIAN CREOLE	16
PORTUGUESE BRAZILIAN	14
ARABIC	11
RUSSIAN	10
PORTUGUESE	7
MANDARIN	5
BULGARIAN	5
PORTUGUESE CAPE VERDEAN	5

VIETNAMESE	5
CANTONESE	4
GREEK	2
ALBANIAN	2
AMHARIC	2
PASHTO	1
KHMER	1
HEBREW	1
GUJARATI	1
FARSI	1
HINDI	1
POLISH	1

218

BWH - DIAGNOSTIC RADIOLOGY - INSIGHT

SPANISH	47
ARABIC	19
HAITIAN CREOLE	11
PORTUGUESE	10
MANDARIN	7
ALBANIAN	5
FRENCH	4
RUSSIAN	4
CANTONESE	2
VIETNAMESE	2
KHMER	1
URDU	1
FARSI	1

114

MGH DANVERS - SECURITY

SPANISH	2
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2

MGH DANVERS - MED ONCOLOGY

SPANISH	769
HAITIAN CREOLE	78
RUSSIAN	76
PORTUGUESE	72
PORTUGUESE BRAZILIAN	35
ALBANIAN	20
YORUBA	16
KHMER	15
MANDARIN	15

ARABIC	15
BENGALI	12
VIETNAMESE	6
ITALIAN	4
UKRAINIAN	3
FRENCH	2
CANTONESE	2
GREEK	2
KOREAN	2
NEPALI	2
UZBEK	1
FARSI	1
ARMENIAN	1

1149

MGH DANVERS - MED ONCOLOGY - INSIGHT

SPANISH	794
HAITIAN CREOLE	136
PORTUGUESE	57
RUSSIAN	53
KHMER	32
ALBANIAN	25
ARABIC	18
PORTUGUESE BRAZILIAN	11
AMERICAN SIGN LANGUAGE	8
VIETNAMESE	4
GREEK	4
MANDARIN	2
KOREAN	2
LAOTIAN	2
UKRAINIAN	2
BENGALI	1

1151

MGH DANVERS - IMAGING

SPANISH	462
PORTUGUESE	67
RUSSIAN	47
PORTUGUESE BRAZILIAN	31
KHMER	27
HAITIAN CREOLE	17
ALBANIAN	13
VIETNAMESE	9
UKRAINIAN	9

BENGALI	7
ARABIC	6
GUJARATI	5
NEPALI	4
CANTONESE	3
HINDI	3
MANDARIN	3
BOSNIAN	2
KOREAN	2
THAI	2
URDU	2
GREEK	2
PASHTO	1
JAPANESE	1
FARSI	1

726

MGH DANVERS - DAY SURGERY

SPANISH	3375
PORTUGUESE	362
HAITIAN CREOLE	187
RUSSIAN	185
PORTUGUESE BRAZILIAN	155
KHMER	140
ARABIC	81
ALBANIAN	59
VIETNAMESE	51
BOSNIAN	33
MANDARIN	32
BENGALI	21
GREEK	14
ITALIAN	13
CANTONESE	10
FRENCH	9
UKRAINIAN	8
KOREAN	6
FARSI	6
MOROCCAN ARABIC	6
NEPALI	5
AMHARIC	5
TAGALOG	4
PASHTO	4
HINDI	3
THAI	3

PUNJABI	3
TURKISH	2
JAPANESE	2
GUJARATI	1
POLISH	1
DARI	1
SOMALI	1
YORUBA	1
URDU	1
LAOTIAN	1
BULGARIAN	1

4792

MGH DANVERS - IMAGING - INSIGHT

SPANISH	37
PORTUGUESE	9
AMERICAN SIGN LANGUAGE	7
HAITIAN CREOLE	4
CANTONESE	4
UKRAINIAN	2
VIETNAMESE	2
PORTUGUESE BRAZILIAN	1

66

MGH DANVERS - DAY SURGERY-INSIGHT

SPANISH	665
PORTUGUESE	55
HAITIAN CREOLE	41
KHMER	27
PORTUGUESE BRAZILIAN	24
RUSSIAN	20
VIETNAMESE	11
ALBANIAN	11
AMERICAN SIGN LANGUAGE	9
ARABIC	8
BOSNIAN	6
MANDARIN	5
KOREAN	4
BENGALI	3
ITALIAN	3
LAOTIAN	3
URDU	2
AMHARIC	2
GREEK	2

TAGALOG	1
CANTONESE	1
DARI	1

904

MGH DANVERS - CARDIOLOGY - INSIGHT

SPANISH	35
RUSSIAN	4
ALBANIAN	2
AMERICAN SIGN LANGUAGE	2
ARABIC	1
KOREAN	1

45

MGH DANVERS - RAD ONCOLOGY

SPANISH	116
RUSSIAN	14
PORTUGUESE	9
PORTUGUESE BRAZILIAN	9
KHMER	6
HAITIAN CREOLE	5
ALBANIAN	5
GREEK	4
ARABIC	2
PORTUGUESE CAPE VERDEAN	1
BENGALI	1

172

MGH DANVERS - RAD ONCOLOGY-INSIGHT

SPANISH	52
KHMER	8
PORTUGUESE	6
RUSSIAN	3
HAITIAN CREOLE	3
ALBANIAN	1
PORTUGUESE BRAZILIAN	1
BENGALI	1

75

MGH DANVERS - CARDIOLOGY - OPI

SPANISH	121
RUSSIAN	11
PORTUGUESE	7
ALBANIAN	6

PORTUGUESE BRAZILIAN	4
ARABIC	4
BOSNIAN	3
KOREAN	2
YORUBA	2
KHMER	1
ITALIAN	1
GREEK	1
HAITIAN CREOLE	1
LAOTIAN	1
FRENCH	1
SERBIAN	1

167

COVID 19 AMBULATORY NURSE LINE

SPANISH	18
ARABIC	3
PORTUGUESE BRAZILIAN	1
PORTUGUESE	1

23

BWH - COVID-19 RESPONSE - OPI

SPANISH	1287
HAITIAN CREOLE	363
RUSSIAN	217
FARSI	199
PORTUGUESE	164
ARABIC	152
ALBANIAN	87
PORTUGUESE BRAZILIAN	54
CANTONESE	37
PORTUGUESE CAPE VERDEAN	32
MANDARIN	28
FRENCH	24
AKAN	21
NEPALI	15
GREEK	11
TOISHANESE	9
KOREAN	9
MOROCCAN ARABIC	8
FULANI	6
AMHARIC	6
HINDI	5
VIETNAMESE	5

PASHTO	4
ROMANIAN	3
GUJARATI	2
LUGANDA	1
TAGALOG	1
ARMENIAN	1
UKRAINIAN	1
URDU	1
TURKISH	1

2754

BWH - COVID-19 RESPONSE- INSIGHT

SPANISH	3587
RUSSIAN	685
HAITIAN CREOLE	325
ARABIC	281
FARSI	190
PORTUGUESE	169
MANDARIN	140
ALBANIAN	92
CANTONESE	53
PORTUGUESE BRAZILIAN	35
FRENCH	32
AMERICAN SIGN LANGUAGE	32
VIETNAMESE	32
NEPALI	20
KOREAN	15
GREEK	15
POLISH	13
AMHARIC	10
ROMANIAN	5
URDU	3
TURKISH	2
LAOTIAN	2
HINDI	2
UKRAINIAN	1
TAGALOG	1
ITALIAN	1
SOMALI	1

5744

MCLEAN HOSPITAL (VOCERA #) - INSIGHT

MANDARIN	9
SPANISH	8

AMERICAN SIGN LANGUAGE	2
ARABIC	1

20

NWH - SPORTS MEDICINE - OPI

SPANISH	23
MANDARIN	6
VIETNAMESE	2
FARSI	1
RUSSIAN	1
ARABIC	1
PORTUGUESE	1

35

SPAULDING OUTPATIENT CENTER – FOXBOROUGH - INSIGHT

SPANISH	103
PORTUGUESE	56
HAITIAN CREOLE	49
ARABIC	8
PORTUGUESE BRAZILIAN	8
PASHTO	5
PUNJABI	1
HINDI	1
VIETNAMESE	1
RUSSIAN	1

233

BWH - IR - LEE BELL OPI

SPANISH	605
RUSSIAN	47
HAITIAN CREOLE	46
MANDARIN	37
PORTUGUESE	31
ARABIC	28
PORTUGUESE BRAZILIAN	19
PORTUGUESE CAPE VERDEAN	14
UKRAINIAN	8
SOMALI	6
FARSI	4
VIETNAMESE	4
FRENCH	3
CANTONESE	2
MOROCCAN ARABIC	2
PASHTO	2

KHMER	1
AMHARIC	1
TIBETAN	1
BURMESE	1
URDU	1
ALBANIAN	1

864

BWH - IR - LEE BELL INSIGHT

SPANISH	35
AMERICAN SIGN LANGUAGE	10
PORTUGUESE	5
ARABIC	4
RUSSIAN	3
MANDARIN	3
VIETNAMESE	2
ALBANIAN	1
JAPANESE	1
PORTUGUESE BRAZILIAN	1
HAITIAN CREOLE	1

66

BWH - IR - CSIR OPI

SPANISH	68
MANDARIN	10
HAITIAN CREOLE	8
ARABIC	8
RUSSIAN	7
PORTUGUESE BRAZILIAN	5
CANTONESE	3
PORTUGUESE CAPE VERDEAN	3
ALBANIAN	3
PORTUGUESE	3
KHMER	2
POLISH	2
VIETNAMESE	2
NEPALI	1
GREEK	1
ROMANIAN	1
URDU	1
UKRAINIAN	1
FRENCH	1
TOISHANESE	1
KOREAN	1

SOMALI	1
FARSI	1

134

BWH - IR - CSIR INSIGHT

SPANISH	195
ARABIC	42
HAITIAN CREOLE	25
RUSSIAN	19
CANTONESE	16
MANDARIN	16
PORTUGUESE	16
FARSI	8
FRENCH	5
ALBANIAN	5
TURKISH	4
VIETNAMESE	4
KHMER	3
AMERICAN SIGN LANGUAGE	3
THAI	3
PORTUGUESE BRAZILIAN	3
NEPALI	2
URDU	1
BENGALI	1
SOMALI	1
UKRAINIAN	1

373

BWH - IR - SHAPIRO CT - OPI

SPANISH	137
HAITIAN CREOLE	23
RUSSIAN	17
ARABIC	15
MANDARIN	12
PORTUGUESE CAPE VERDEAN	9
ALBANIAN	6
VIETNAMESE	6
PORTUGUESE	5
SOMALI	4
CANTONESE	4
FARSI	3
FRENCH	3
MOROCCAN ARABIC	2
UKRAINIAN	2

KOREAN	2
AMHARIC	1
POLISH	1
FULANI	1
THAI	1
GUJARATI	1
GREEK	1
PORTUGUESE BRAZILIAN	1

257

BWH - IR - SHAPIRO CT - INSIGHT

SPANISH	125
ARABIC	14
RUSSIAN	13
HAITIAN CREOLE	10
MANDARIN	9
ALBANIAN	8
PORTUGUESE	5
CANTONESE	5
VIETNAMESE	4
AMERICAN SIGN LANGUAGE	3
POLISH	3
FRENCH	3
FARSI	3
DARI	1
GREEK	1
PORTUGUESE BRAZILIAN	1
THAI	1

209

BWH – PRU

SPANISH	59
MANDARIN	10
BULGARIAN	9
ARABIC	9
PORTUGUESE	9
PORTUGUESE CAPE VERDEAN	7
MOROCCAN ARABIC	7
HAITIAN CREOLE	4
VIETNAMESE	4
CANTONESE	3
RUSSIAN	3
KHMER	2
ALBANIAN	2

FARSI	1
PORTUGUESE BRAZILIAN	1
HMONG	1
GUJARATI	1

132

BWH – PRU - INSIGHT

SPANISH	368
RUSSIAN	60
ARABIC	45
PORTUGUESE	40
MANDARIN	39
HAITIAN CREOLE	39
CANTONESE	34
VIETNAMESE	27
ALBANIAN	8
AMERICAN SIGN LANGUAGE	7
FARSI	6
PORTUGUESE BRAZILIAN	4
GREEK	4
UKRAINIAN	2
FRENCH	2
ITALIAN	1
URDU	1
KHMER	1
HINDI	1
KOREAN	1
NEPALI	1

691

NWH - DERM WELLESLEY - OPI

JAPANESE	2
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2

MGH - CHELSEA - OPI

SPANISH	13899
HAITIAN CREOLE	703
PORTUGUESE BRAZILIAN	631
ARABIC	269
SOMALI	178
AMHARIC	139
VIETNAMESE	139
KHMER	129
PORTUGUESE CAPE VERDEAN	98

BOSNIAN	75
MOROCCAN ARABIC	67
MAAY	45
ALBANIAN	40
FRENCH	39
RUSSIAN	38
PASHTO	34
CANTONESE	32
TIGRIGNA	25
MANDARIN	24
DARI	21
NEPALI	21
PORTUGUESE	11
SWAHILI	10
FARSI	7
RUNDI	7
BENGALI	6
TURKISH	6
GREEK	6
PUNJABI	5
UKRAINIAN	5
TOISHANESE	5
KOREAN	5
GUJARATI	4
SUDANESE ARABIC	3
ITALIAN	3
KUNAMA	2
LUGANDA	2
KINYARWANDA	2
ROMANIAN	1
URDU	1
KARENNI	1
CROATIAN	1
POLISH	1
SAMOAN	1

16741

NEWTON-WELLESLEY HOSPITAL - VRI

SPANISH	5031
RUSSIAN	1487
MANDARIN	928
PORTUGUESE	846
HAITIAN CREOLE	652
CANTONESE	346

AMERICAN SIGN LANGUAGE	256
ARABIC	212
VIETNAMESE	124
PORTUGUESE BRAZILIAN	123
GREEK	105
FRENCH	83
TURKISH	64
KOREAN	55
FARSI	51
ALBANIAN	49
UKRAINIAN	49
ROMANIAN	39
ITALIAN	24
NEPALI	24
ARMENIAN	24
HINDI	18
JAPANESE	11
POLISH	11
KHMER	8
URDU	8
AMHARIC	7
HEBREW	5
BENGALI	4
GERMAN	4
LITHUANIAN	4
PUNJABI	3
PASHTO	2
SWAHILI	2
BURMESE	1
THAI	1
DARI	1

10662

BWH - ORTHOPEDICS AUDIO

RUSSIAN	1
SPANISH	1

2

BWH - ORTHOPEDICS VIDEO

SPANISH	20
ARABIC	6
HAITIAN CREOLE	2
RUSSIAN	1
PORTUGUESE	1

MANDARIN 1

31

WELLESLEY FAMILY CARE - OPI

SPANISH 17

RUSSIAN 8

HAITIAN CREOLE 6

MANDARIN 6

JAPANESE 2

TURKISH 1

PORTUGUESE 1

VIETNAMESE 1

FARSI 1

MALAY 1

44

BWH - PHYSICIAN LINE

SPANISH 216

HAITIAN CREOLE 15

FRENCH 6

MANDARIN 5

ARABIC 5

VIETNAMESE 4

TURKISH 2

PORTUGUESE 2

PORTUGUESE BRAZILIAN 2

ALBANIAN 1

PORTUGUESE CAPE VERDEAN 1

AMHARIC 1

260

BWH - DRP

SPANISH 839

HAITIAN CREOLE 213

PORTUGUESE 169

RUSSIAN 10

MANDARIN 7

VIETNAMESE 5

ARABIC 5

CANTONESE 1

PORTUGUESE CAPE VERDEAN 1

1250

BWH - ADVANCED PRIMARY CARE ASSOCIATES SOUTH

SPANISH	84
PORTUGUESE	5
PORTUGUESE CAPE VERDEAN	4
ARABIC	3
UKRAINIAN	2
RUSSIAN	2
MANDARIN	2
HAITIAN CREOLE	2

104

BWH - ADVANCED PRIMARY CARE ASSOCIATES SOUTH VRI

SPANISH	19
AMERICAN SIGN LANGUAGE	15
PORTUGUESE	2
HAITIAN CREOLE	2
RUSSIAN	2
ROMANIAN	1
PASHTO	1
ARABIC	1

43

BWH - DERMATOLOGY ASSOCIATES

SPANISH	138
RUSSIAN	20
MANDARIN	7
KOREAN	7
PORTUGUESE	6
CANTONESE	5
HAITIAN CREOLE	5
PORTUGUESE BRAZILIAN	4
PORTUGUESE CAPE VERDEAN	3
FRENCH	2
ARABIC	2
FARSI	1
VIETNAMESE	1
GREEK	1

202

BWH - HARBOR MEDICAL ASSOCIATES OPI

PORTUGUESE	3
GUJARATI	1

4

BWH - HARBOR MEDICAL ASSOCIATES VRI

PORTUGUESE BRAZILIAN	9
PORTUGUESE	2
SPANISH	2
ALBANIAN	1
ARABIC	1

15

MGB HEALTH PLAN – COB

SPANISH	48
HAITIAN CREOLE	6
RUSSIAN	4
MANDARIN	4
PORTUGUESE	3
PORTUGUESE CAPE VERDEAN	1
TURKISH	1
UKRAINIAN	1
ARABIC	1
VIETNAMESE	1
KOREAN	1

71

MEDICARE ADVANTAGE SALES

SPANISH	70
MANDARIN	6
VIETNAMESE	5
PORTUGUESE	3
HAITIAN CREOLE	2
RUSSIAN	1

87

BRIGHAM AND WOMEN'S PRIMARY CARE ASSOCIATES OF NORWOOD - VRI

SPANISH	4
ARABIC	2
AMERICAN SIGN LANGUAGE	1

7

MGH - DEPARTMENT OF ORTHOPAEDIC CARE - VRI

SPANISH	2
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2

BWH-NUCLEAR L1

SPANISH	50
ARABIC	5
PORTUGUESE	4

RUSSIAN	3
HAITIAN CREOLE	3
ALBANIAN	2
VIETNAMESE	2
CANTONESE	1
MANDARIN	1

71

BWH-NUCLEAR L1- INSIGHT

SPANISH	10
ARABIC	5
PORTUGUESE	2
RUSSIAN	1

18

BWH - HALE MSK XR

SPANISH	88
RUSSIAN	18
HAITIAN CREOLE	16
ARABIC	15
MANDARIN	14
CANTONESE	9
VIETNAMESE	6
PORTUGUESE CAPE VERDEAN	3
ALBANIAN	3
PORTUGUESE	3
UKRAINIAN	2
BENGALI	2
SOMALI	2
ROMANIAN	1
GREEK	1
PORTUGUESE BRAZILIAN	1
BURMESE	1
NEPALI	1
AMHARIC	1
KOREAN	1

188

BWH - HALE MSK XR - INSIGHT

SPANISH	137
MANDARIN	20
ARABIC	20
RUSSIAN	15
HAITIAN CREOLE	10

PORTUGUESE	9
VIETNAMESE	6
CANTONESE	5
AMERICAN SIGN LANGUAGE	5
ALBANIAN	2
POLISH	2
PORTUGUESE BRAZILIAN	1
KHMER	1
GERMAN	1
BENGALI	1
NEPALI	1

236

BWH - NM CARD

SPANISH	128
RUSSIAN	17
MANDARIN	11
HAITIAN CREOLE	10
CANTONESE	8
ARABIC	4
FARSI	3
POLISH	3
FRENCH	3
BOSNIAN	2
SOMALI	2
PORTUGUESE BRAZILIAN	2
PORTUGUESE CAPE VERDEAN	2
HMONG	1
VIETNAMESE	1
MOROCCAN ARABIC	1
AMHARIC	1
HINDI	1
ALBANIAN	1
PORTUGUESE	1

202

BWH - NM CARD - INSIGHT

SPANISH	7
RUSSIAN	1
VIETNAMESE	1
AMERICAN SIGN LANGUAGE	1

10

MASS GENERAL BRIGHAM URGENT CARE BOSTON COMMON - OPI

SPANISH 1

1

MASS GENERAL BRIGHAM URGENT CARE CENTRAL SQUARE - OPI

PORTUGUESE 1

1

BWH-XR-L1-OPI

SPANISH 4

4

BWH-XR-L1-VRI

SPANISH 94

HAITIAN CREOLE 20

MANDARIN 9

ARABIC 8

CANTONESE 8

RUSSIAN 7

PORTUGUESE 3

VIETNAMESE 2

POLISH 2

AMERICAN SIGN LANGUAGE 2

PORTUGUESE BRAZILIAN 2

ALBANIAN 1

FRENCH 1

KOREAN 1

AMHARIC 1

NEPALI 1

162

BWH- FISH CENTER FOR WOMEN'S HEALTH PRIMARY CARE-OPI

SPANISH 23

PORTUGUESE 5

CANTONESE 2

KOREAN 2

HAITIAN CREOLE 2

TURKISH 1

ARABIC 1

ARMENIAN 1

VIETNAMESE 1

PUNJABI 1

TOISHANESE 1

RUSSIAN 1

41

BWH- FISH CENTER FOR WOMEN'S HEALTH PRIMARY CARE-VRI

SPANISH	20
PORTUGUESE	5
AMERICAN SIGN LANGUAGE	3
MANDARIN	3
RUSSIAN	2
PORTUGUESE BRAZILIAN	2
VIETNAMESE	2
HAITIAN CREOLE	2
CANTONESE	1
NEPALI	1

41**BWH- MRI-RADIOLOGY-OPI**

SPANISH	4
BOSNIAN	2

6**BWH- MRI-RADIOLOGY-VRI**

SPANISH	127
HAITIAN CREOLE	13
MANDARIN	10
RUSSIAN	7
PORTUGUESE	5
CANTONESE	5
ARABIC	4
PORTUGUESE BRAZILIAN	3
UKRAINIAN	2
AMHARIC	2
SOMALI	2
FRENCH	1
KOREAN	1
VIETNAMESE	1
AMERICAN SIGN LANGUAGE	1
ALBANIAN	1

185**MGB - CMS - OPI**

SPANISH	322
PORTUGUESE	35
MANDARIN	16
CANTONESE	16
HAITIAN CREOLE	13

FRENCH	12
VIETNAMESE	11
TAGALOG	9
FARSI	1
BOSNIAN	1

436

MGH-PRIMARY CARE ASSOCIATES – OPI

MANDARIN	15
SPANISH	12
CANTONESE	6
RUSSIAN	6
HAITIAN CREOLE	5
MONGOLIAN	3
FRENCH	2
FARSI	1
PORTUGUESE	1
ARABIC	1

52

MGH-PRIMARY CARE ASSOCIATES - VRI

MANDARIN	8
SPANISH	4
HAITIAN CREOLE	4
AMERICAN SIGN LANGUAGE	3
CANTONESE	1
PORTUGUESE	1

21

MGWEST MEDICAL - OPI

SPANISH	26
HAITIAN CREOLE	10
PORTUGUESE BRAZILIAN	7
PORTUGUESE	5
MANDARIN	3
POLISH	2
RUSSIAN	2
NEPALI	1
TURKISH	1
LUGANDA	1

58

MGWEST MEDICAL – VRI

SPANISH	74
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HAITIAN CREOLE	22
AMERICAN SIGN LANGUAGE	6
PORTUGUESE	6
MANDARIN	6
TURKISH	5
PORTUGUESE BRAZILIAN	3
ARABIC	2
CANTONESE	1
RUSSIAN	1

126

OPI - BWH-FAULKNER COMMUNITY PHYSICIANS AT WEST ROXBURY - OPI

SPANISH	75
HAITIAN CREOLE	31
PORTUGUESE BRAZILIAN	6
ARABIC	6
FRENCH	3
TAGALOG	3
DARI	3
CANTONESE	3
RUSSIAN	2
FARSI	2
VIETNAMESE	1
PORTUGUESE CAPE VERDEAN	1
ALBANIAN	1
GREEK	1
PORTUGUESE	1

139

VRI - BWH-FAULKNER COMMUNITY PHYSICIANS AT WEST ROXBURY - VRI

SPANISH	18
HAITIAN CREOLE	7
CANTONESE	3
ALBANIAN	3
FARSI	2
TAGALOG	2
DARI	2
AMERICAN SIGN LANGUAGE	1
PORTUGUESE	1
VIETNAMESE	1

40

OPI - BWH-FAULKNER COMMUNITY PHYSICIANS AT HYDE PARK - OPI

SPANISH	23
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HAITIAN CREOLE	15
ALBANIAN	3
AKAN	2
AMHARIC	1
GREEK	1
FRENCH	1
RUSSIAN	1

47

VRI - BWH-FAULKNER COMMUNITY PHYSICIANS AT HYDE PARK - VRI

SPANISH	89
HAITIAN CREOLE	49
GREEK	13
RUSSIAN	5
ALBANIAN	5
AMERICAN SIGN LANGUAGE	2
BENGALI	1
VIETNAMESE	1

165

MEDICARE ADVANTAGE - CUSTOMER SERVICE

SPANISH	139
PORTUGUESE	10
CANTONESE	9
MANDARIN	8
HAITIAN CREOLE	5
ITALIAN	3
ARABIC	2
VIETNAMESE	2
PORTUGUESE CAPE VERDEAN	1
KOREAN	1

180

MGB - HOPEDALE CARDIOVASCULAR - OPI

SPANISH	34
PORTUGUESE	21
PORTUGUESE BRAZILIAN	9
MANDARIN	8
HAITIAN CREOLE	8
ALBANIAN	6
ARABIC	4
CANTONESE	2
HINDI	2
VIETNAMESE	2

MOROCCAN ARABIC	1
RUSSIAN	1
TAMIL	1
FRENCH	1
PUNJABI	1

101

MGB - HOPEDALE CARDIOVASCULAR - VRI

SPANISH	88
PORTUGUESE	30
HAITIAN CREOLE	18
ARABIC	13
AMERICAN SIGN LANGUAGE	9
HINDI	7
RUSSIAN	6
MANDARIN	6
CANTONESE	5
FRENCH	3
VIETNAMESE	2
JAPANESE	2
ALBANIAN	2
PORTUGUESE BRAZILIAN	1
ITALIAN	1
BOSNIAN	1

194

BWH - PLASTIC AND RECONSTRUCTIVE SURGERY - OPI

SPANISH	95
RUSSIAN	11
PORTUGUESE	9
ARABIC	7
GUJARATI	5
HAITIAN CREOLE	4
PORTUGUESE CAPE VERDEAN	2
AMHARIC	1
FARSI	1
ALBANIAN	1
LUGANDA	1
PORTUGUESE BRAZILIAN	1

138

BWH - PLASTIC AND RECONSTRUCTIVE SURGERY - VIDEO

SPANISH	277
PORTUGUESE	23

HAITIAN CREOLE	20
RUSSIAN	12
PORTUGUESE BRAZILIAN	10
ARABIC	9
KHMER	4
VIETNAMESE	3
AMHARIC	2
CANTONESE	2
KOREAN	2
MANDARIN	1
HINDI	1
ALBANIAN	1

367

NWH-GASTROENTEROLOGY HEALTHCARE ASSOCIATES - OPI

SPANISH	13
MANDARIN	6
RUSSIAN	3
AZERBAIJANI	1
VIETNAMESE	1
CANTONESE	1

25

NWH-GASTROENTEROLOGY HEALTHCARE ASSOCIATES - VIDEO

SPANISH	7
MANDARIN	3
PORTUGUESE	2
CANTONESE	2
RUSSIAN	1

15

MGH OUTPATIENT OBSTETRICS - OPI

SPANISH	261
FRENCH	43
HAITIAN CREOLE	38
PORTUGUESE BRAZILIAN	22
VIETNAMESE	13
MANDARIN	10
PORTUGUESE	10
ARABIC	8
PORTUGUESE CAPE VERDEAN	6
RUSSIAN	5
KHMER	5
AMHARIC	4

FARSI	3
ALBANIAN	3
SWAHILI	2
MOROCCAN ARABIC	2
POLISH	2
BENGALI	1
CANTONESE	1
THAI	1
JAPANESE	1
GREEK	1
KAREN	1
HAUSA	1
MANDINKA	1
LAOTIAN	1
KOREAN	1
FINNISH	1
HINDI	1
MARATHI	1

450

MGH OUTPATIENT OBSTETRICS - VIDEO

SPANISH	46
HAITIAN CREOLE	14
AMERICAN SIGN LANGUAGE	2
RUSSIAN	2
ARABIC	2
KHMER	1
MANDARIN	1

68

MGB COMMUNITY PHYSICIANS-CONCORD - OPI

HAITIAN CREOLE	7
PORTUGUESE BRAZILIAN	1
MANDARIN	1
PORTUGUESE	1
VIETNAMESE	1

11

MGB COMMUNITY PHYSICIANS-CONCORD - VIDEO

HAITIAN CREOLE	16
PORTUGUESE BRAZILIAN	14
PORTUGUESE	10
MANDARIN	3
ARABIC	1

VIETNAMESE 1

45

BWH 1285 BEACON STREET - ORTHO PROVIDERS & STAFF - OPI

SPANISH	296
RUSSIAN	32
MANDARIN	16
ARABIC	10
PORTUGUESE	9
VIETNAMESE	7
CANTONESE	7
HAITIAN CREOLE	6
FRENCH	6
PORTUGUESE CAPE VERDEAN	4
UKRAINIAN	2
MOROCCAN ARABIC	2
AMHARIC	2
BENGALI	2
DARI	1
FARSI	1
KOREAN	1
HINDI	1
KHMER	1

406

BWH 1285 BEACON STREET – OT/PT/SLP PROVIDERS & STAFF -OPI

SPANISH	26
RUSSIAN	16
HAITIAN CREOLE	13
ARABIC	6
MANDARIN	3
PORTUGUESE BRAZILIAN	2
TURKISH	1
GREEK	1
CANTONESE	1

69

BWH 1285 BEACON STREET – OT/PT/SLP PROVIDERS & STAFF - VIDEO

RUSSIAN	90
SPANISH	79
ARABIC	28
MANDARIN	28
HAITIAN CREOLE	12
CANTONESE	10

TURKISH	8
FRENCH	2
ALBANIAN	1
VIETNAMESE	1
AMERICAN SIGN LANGUAGE	1
JAPANESE	1

261

BWH BW RAD-1285 BEACON STREET -OPI

SPANISH	123
RUSSIAN	18
CANTONESE	7
HAITIAN CREOLE	6
MANDARIN	6
ARABIC	6
GREEK	4
TURKISH	3
PORTUGUESE	3
JAPANESE	3
PORTUGUESE BRAZILIAN	3
HINDI	3
VIETNAMESE	2
PORTUGUESE CAPE VERDEAN	2
FRENCH	2
KOREAN	1
NEPALI	1
TAGALOG	1

194

BWH BW RAD-1285 BEACON STREET - VIDEO

SPANISH	9
AMERICAN SIGN LANGUAGE	8
RUSSIAN	5
MANDARIN	4
FRENCH	1
HAITIAN CREOLE	1

28

MGH-AVON BREAST CENTER - OPI

SPANISH	733
HAITIAN CREOLE	59
RUSSIAN	39
PORTUGUESE	38
MANDARIN	36

CANTONESE	35
ARABIC	34
VIETNAMESE	30
PORTUGUESE BRAZILIAN	28
MOROCCAN ARABIC	17
KHMER	15
PORTUGUESE CAPE VERDEAN	10
BULGARIAN	8
BOSNIAN	8
KOREAN	7
ALBANIAN	7
JAPANESE	7
AMHARIC	5
NEPALI	4
BENGALI	4
LUGANDA	4
PUNJABI	3
FARSI	3
SWAHILI	3
UKRAINIAN	3
THAI	3
TAGALOG	2
TURKISH	2
SERBIAN	1
LAOTIAN	1
ITALIAN	1
POLISH	1
MAAY	1
TOISHANESE	1
SHANGHAINESE	1

1154

MGH-AVON BREAST CENTER - VIDEO

SPANISH	106
MANDARIN	8
PORTUGUESE	7
VIETNAMESE	6
CANTONESE	6
RUSSIAN	5
AMERICAN SIGN LANGUAGE	5
HAITIAN CREOLE	5
ARABIC	5
ALBANIAN	2
PORTUGUESE BRAZILIAN	2

KOREAN	1
FARSI	1

159

MGB RHEUMATOLOGY - OPI

HAITIAN CREOLE	2
SPANISH	2
PORTUGUESE BRAZILIAN	1

5

MGB RHEUMATOLOGY - VRI

HAITIAN CREOLE	9
SPANISH	4
VIETNAMESE	3
RUSSIAN	2
CANTONESE	1
ARABIC	1
BURMESE	1

21

MGB HEALTHCARE CENTER IN WESTWOOD / MGB WESTWOOD - OPI

SPANISH	146
RUSSIAN	93
HAITIAN CREOLE	23
ARABIC	16
PORTUGUESE	12
MANDARIN	10
VIETNAMESE	8
UKRAINIAN	7
CANTONESE	6
PORTUGUESE BRAZILIAN	4
KOREAN	3
GREEK	3
BULGARIAN	3
THAI	2
PORTUGUESE CAPE VERDEAN	2
LITHUANIAN	2
TURKISH	1
PASHTO	1
ARMENIAN	1
TAMIL	1
ALBANIAN	1
FRENCH	1
JAPANESE	1

MGH TRANSPLANT CENTER - OPI

SPANISH	36
PORTUGUESE	8
PORTUGUESE CAPE VERDEAN	8
AMHARIC	5
GUJARATI	4
PORTUGUESE BRAZILIAN	3
RUSSIAN	3
HAITIAN CREOLE	2
ARABIC	2
CANTONESE	2
MANDARIN	1
VIETNAMESE	1
SERBIAN	1
LINGALA	1
KHMER	1
PASHTO	1

79

MGH TRANSPLANT CENTER - VIDEO

SPANISH	330
HAITIAN CREOLE	31
PORTUGUESE	14
VIETNAMESE	13
KHMER	12
CANTONESE	12
AMHARIC	7
RUSSIAN	7
ARABIC	6
NEPALI	5
PORTUGUESE BRAZILIAN	5
FRENCH	3
HINDI	3
MANDARIN	3
LAOTIAN	3
PASHTO	1
GREEK	1
AMERICAN SIGN LANGUAGE	1

457

MGH RENAL ASSOCIATES - VIDEO

SPANISH	167
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HAITIAN CREOLE	19
RUSSIAN	18
MANDARIN	14
ARABIC	14
KHMER	12
PORTUGUESE	11
FRENCH	11
ITALIAN	3
CANTONESE	3
ALBANIAN	2
SOMALI	2
PORTUGUESE BRAZILIAN	2
VIETNAMESE	2
AMERICAN SIGN LANGUAGE	2
AMHARIC	1
HMONG	1

284

ECMO AND OUTPATIENT PULMONARY SERVICES - OPI

SPANISH	1
GUJARATI	1
ARABIC	1
RUSSIAN	1
NEPALI	1

5

ECMO AND OUTPATIENT PULMONARY SERVICES - VRI

SPANISH	55
RUSSIAN	12
CANTONESE	7
MANDARIN	3
ARABIC	3
ALBANIAN	2
NEPALI	2
HAITIAN CREOLE	2
GREEK	2
FARSI	1
VIETNAMESE	1
SOMALI	1
ROMANIAN	1

92

MGH PERITONEAL DIALYSIS - VRI

SPANISH	2
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MGB HEALTH PLAN-NCQA OPI

HAITIAN CREOLE	379
PORTUGUESE	351
SPANISH	273
PORTUGUESE BRAZILIAN	113
ARABIC	45
PORTUGUESE CAPE VERDEAN	31
RUSSIAN	25
UKRAINIAN	17
MANDARIN	15
CANTONESE	14
GUJARATI	13
FRENCH	9
TIBETAN	5
UZBEK	4
VIETNAMESE	3
PASHTO	2
BENGALI	1
BULGARIAN	1
HINDI	1

1302

WELLESLEY FAMILY CARE - VIDEO

AMERICAN SIGN LANGUAGE	4
MANDARIN	1

5

BWH - MAYOR'S OFFICE FOR HOUSING - OPI

VIETNAMESE	4
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4

SRH SPORTS PT AT BOSTON LANDING - OPI

SPANISH	4
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4

SRH SPORTS PT AT BOSTON LANDING - VRI

SPANISH	1
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1

SRH MEDICAL AT BOSTON LANDING - OPI

SPANISH	9
RUSSIAN	1

10

SRH MEDICAL AT BOSTON LANDING - VRI

SPANISH 1

1

NWH ORTHO WALK-IN-OPI

SPANISH 13

MANDARIN 1

TURKISH 1

VIETNAMESE 1

16

NWH ORTHO WALK-IN-VIDEO AUDIO ONLY

SPANISH 2

PORTUGUESE BRAZILIAN 1

HAITIAN CREOLE 1

KOREAN 1

RUSSIAN 1

FARSI 1

7

NWP-CARDIOLOGY-NEEDHAM-OPI

RUSSIAN 3

MONGOLIAN 2

MANDARIN 1

SPANISH 1

ARMENIAN 1

8

NWP-CARDIOLOGY-NEEDHAM-VIDEO

HAITIAN CREOLE 1

ARABIC 1

2

MGH OUTPATIENT – GYN – OPI

SPANISH 684

HAITIAN CREOLE 68

PORTUGUESE BRAZILIAN 44

MANDARIN 40

PORTUGUESE 34

RUSSIAN 24

ARABIC 20

PORTUGUESE CAPE VERDEAN 14

CANTONESE	11
KHMER	8
THAI	8
VIETNAMESE	7
AMHARIC	6
MOROCCAN ARABIC	5
JAPANESE	5
FRENCH	5
NEPALI	3
SOMALI	3
ALBANIAN	2
FARSI	1
TAGALOG	1
GUJARATI	1
BOSNIAN	1

995

MGH OUTPATIENT – GYN – VRI

SPANISH	88
HAITIAN CREOLE	10
PORTUGUESE	9
PORTUGUESE BRAZILIAN	5
AMERICAN SIGN LANGUAGE	3
MANDARIN	3
ARABIC	2
UKRAINIAN	2
CANTONESE	1
FRENCH	1
VIETNAMESE	1
RUSSIAN	1
THAI	1

127

NWH SPORTS MEDICINE & ORTHOPEDICS - AUDIO

SPANISH	39
PORTUGUESE	12
RUSSIAN	11
MANDARIN	4
UKRAINIAN	3
JAPANESE	3
FARSI	2
KOREAN	2
VIETNAMESE	1
SOMALI	1

AMHARIC 1

79

NWH SPORTS MEDICINE & ORTHOPEDICS - VIDEO

MANDARIN 3

HAITIAN CREOLE 1

AMERICAN SIGN LANGUAGE 1

JAPANESE 1

6

MGH CHELSEA IMAGING - OPI

SPANISH 13

VIETNAMESE 3

HAITIAN CREOLE 2

BOSNIAN 1

KHMER 1

MAAY 1

RUSSIAN 1

PORTUGUESE 1

23

MGH CHELSEA IMAGING - VRI

SPANISH 12

CANTONESE 3

ARABIC 3

KHMER 2

UKRAINIAN 2

PORTUGUESE BRAZILIAN 1

VIETNAMESE 1

RUSSIAN 1

BOSNIAN 1

HAITIAN CREOLE 1

ITALIAN 1

HINDI 1

PORTUGUESE 1

30

MGH ASSEMBLY ROW IMAGING - OPI

SPANISH 13

HAITIAN CREOLE 6

ARABIC 4

CANTONESE 3

PORTUGUESE 3

PORTUGUESE BRAZILIAN 3

AMHARIC	1
TOISHANESE	1
BOSNIAN	1
TURKISH	1
MANDARIN	1
VIETNAMESE	1

38

MGH ASSEMBLY ROW IMAGING - VRI

SPANISH	67
ARABIC	15
HAITIAN CREOLE	13
MANDARIN	13
PORTUGUESE	10
CANTONESE	8
PORTUGUESE BRAZILIAN	6
VIETNAMESE	4
RUSSIAN	3
JAPANESE	2
ALBANIAN	2
AMERICAN SIGN LANGUAGE	1
KOREAN	1
SOMALI	1

146

BRIGHAM & WOMEN'S SURGICAL CARE - OPI

PORTUGUESE BRAZILIAN	11
SPANISH	6
VIETNAMESE	4
CANTONESE	3
HAITIAN CREOLE	3
ARABIC	2
PORTUGUESE	2
ITALIAN	1
PORTUGUESE CAPE VERDEAN	1
ALBANIAN	1
TOISHANESE	1

35

BRIGHAM & WOMEN'S SURGICAL CARE - VIDEO

SPANISH	8
AMERICAN SIGN LANGUAGE	4
PORTUGUESE	3
PORTUGUESE BRAZILIAN	3

ARABIC	3
CANTONESE	3
HAITIAN CREOLE	2
MANDARIN	1
VIETNAMESE	1

28

MGH-DANVERS OB - OPI

SPANISH	442
HAITIAN CREOLE	104
PORTUGUESE	21
PORTUGUESE BRAZILIAN	17
HINDI	6
FRENCH	6
GUJARATI	6
DARI	5
ARABIC	2
VIETNAMESE	1
ALBANIAN	1
RUSSIAN	1
GREEK	1
MANDARIN	1

614

MGH-DANVERS OB - VIDEO

SPANISH	1
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1

NWH-MGH NEUROSURGERY AT NEWTON-WELLESLEY HOSPITAL - OPI

PORTUGUESE CAPE VERDEAN	3
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3

NWH-MGH NEUROSURGERY AT NEWTON-WELLESLEY HOSPITAL - VRI

ARABIC	6
SPANISH	3
VIETNAMESE	1
PORTUGUESE	1

11

MGB D-SNP SALES - OPI

RUSSIAN	3
SPANISH	2
URDU	1

6

MGB D-SNP CUSTOMER SERVICE

SPANISH	6
PORTUGUESE	1

7**SPAULDING REHABILITATION HOSPITAL - CAPE COD**

PORTUGUESE	692
SPANISH	286
HAITIAN CREOLE	125
PORTUGUESE BRAZILIAN	116
BULGARIAN	112
RUSSIAN	37
VIETNAMESE	12
PORTUGUESE CAPE VERDEAN	9
URDU	8
NEPALI	5
UKRAINIAN	5
ARABIC	4
MANDARIN	2
KHMER	2
POLISH	1
GUJARATI	1
TAGALOG	1

1418**BRIGHAM AND WOMENS HOSPITAL-HUMAN RESOURCES**

SPANISH	1
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1**SPAULDING NURSING AND THERAPY CENTER - BRIGHTON**

SPANISH	393
RUSSIAN	274
CANTONESE	137
PORTUGUESE CAPE VERDEAN	136
PORTUGUESE	97
HAITIAN CREOLE	96
FARSI	86
VIETNAMESE	67
ARABIC	59
FRENCH	43
ALBANIAN	35
MANDARIN	29
GREEK	28

TOISHANESE	22
PORTUGUESE BRAZILIAN	20
TIGRIGNA	20
ARMENIAN	12
ITALIAN	5
AMHARIC	4
GUJARATI	2
HINDI	1
KHMER	1
SUDANESE ARABIC	1

1568

NEW ENGLAND OB/GYN ASSOCIATES

RUSSIAN	43
SPANISH	34
PORTUGUESE	15
MANDARIN	6
JAPANESE	5
DARI	4
PORTUGUESE BRAZILIAN	3
FRENCH	2
HAITIAN CREOLE	2
CANTONESE	1
FARSI	1
TURKISH	1

117

SPAULDING REHABILITATION HOSPITAL - BOSTON

SPANISH	2966
HAITIAN CREOLE	903
RUSSIAN	615
PORTUGUESE CAPE VERDEAN	424
MANDARIN	286
CANTONESE	280
TOISHANESE	252
VIETNAMESE	243
PORTUGUESE	236
FRENCH	165
PUNJABI	150
ITALIAN	137
LINGALA	108
AMHARIC	99
PORTUGUESE BRAZILIAN	90
ARABIC	89

GUJARATI	76
MOROCCAN ARABIC	71
ALBANIAN	60
UKRAINIAN	45
GREEK	44
BURMESE	21
ARMENIAN	15
FUZHOU	13
SOMALI	11
POLISH	10
KOREAN	9
KHMER	6
BENGALI	5
HINDI	5
TAGALOG	4
SWAHILI	4
FARSI	2
NEPALI	2
THAI	1
PASHTO	1

7448

NEWTON-WELLESLEY HOSPITAL

SPANISH	6351
RUSSIAN	1520
PORTUGUESE	1468
HAITIAN CREOLE	1399
MANDARIN	931
PORTUGUESE BRAZILIAN	547
CANTONESE	301
TURKISH	248
ARABIC	221
UKRAINIAN	142
VIETNAMESE	121
ALBANIAN	116
GREEK	93
FRENCH	74
FARSI	56
KOREAN	54
GUJARATI	49
HINDI	47
PORTUGUESE CAPE VERDEAN	46
ARMENIAN	45
ROMANIAN	43

ITALIAN	42
SERBIAN	30
PUNJABI	24
URDU	23
NEPALI	22
BULGARIAN	21
KHMER	18
LUGANDA	16
UZBEK	16
JAPANESE	15
TAMIL	14
PASHTO	14
SOMALI	12
MOROCCAN ARABIC	12
MONGOLIAN	11
AMHARIC	10
TOISHANESE	7
AZERBAIJANI	7
POLISH	5
THAI	5
MALAYALAM	4
AKAN	4
GEORGIAN	3
SWAHILI	3
KINYARWANDA	3
TELUGU	2
YORUBA	2
LAOTIAN	2
TAGALOG	2
GERMAN	2
FUKIENESE	1
CROATIAN	1
HEBREW	1
INDONESIAN	1
BENGALI	1
NAPOLETANO	1
KURMANJI	1
GHEG	1

14231

HAWC

SPANISH	416
PORTUGUESE	282
ARABIC	166

HAITIAN CREOLE	43
SUDANESE ARABIC	22
KHMER	10
FARSI	7
RUSSIAN	3
MOROCCAN ARABIC	2
VIETNAMESE	2
INDONESIAN	2
PORTUGUESE CAPE VERDEAN	2
FRENCH	1
PORTUGUESE BRAZILIAN	1

959

BRIGHAM AND WOMENS HOSPITAL BOSTON

SPANISH	41876
HAITIAN CREOLE	3538
PORTUGUESE	2059
RUSSIAN	1616
ARABIC	1478
MANDARIN	1261
PORTUGUESE CAPE VERDEAN	845
VIETNAMESE	624
CANTONESE	547
PORTUGUESE BRAZILIAN	460
SOMALI	418
ALBANIAN	317
FRENCH	228
FARSI	181
GREEK	172
AMHARIC	170
KOREAN	155
TURKISH	118
UKRAINIAN	86
ITALIAN	79
KHMER	77
POLISH	67
HINDI	60
BOSNIAN	58
JAPANESE	54
PASHTO	52
NEPALI	44
URDU	43
MOROCCAN ARABIC	36
TIGRIGNA	36

BULGARIAN	33
GUJARATI	29
HEBREW	27
AKAN	26
THAI	26
ARMENIAN	23
TOISHANESE	20
PUNJABI	20
TAGALOG	19
BENGALI	18
DARI	16
ROMANIAN	14
TIBETAN	12
SERBIAN	10
LAOTIAN	10
WOLOF	6
TAMIL	6
SWAHILI	6
FULANI	5
BURMESE	5
LUGANDA	5
DUTCH	4
YORUBA	4
SUDANESE ARABIC	3
CROATIAN	3
LINGALA	3
AZERBAIJANI	3
IGBO	3
UZBEK	3
GERMAN	2
OROMO	2
TELUGU	2
HUNGARIAN	2
DINKA	1
RUNDI	1
FINNISH	1
ZO	1
EDO	1
MAAY	1
GEORGIAN	1
KINYARWANDA	1
LITHUANIAN	1
HMONG	1
PULAAR	1

FUZHOU	1
NIGERIAN PIDGIN	1

57138

MASS GENERAL BRIGHAM HEALTHCARE AT HOME

SPANISH	13627
HAITIAN CREOLE	1136
MANDARIN	975
CANTONESE	768
RUSSIAN	664
PORTUGUESE	526
VIETNAMESE	487
ARABIC	296
ALBANIAN	218
PORTUGUESE CAPE VERDEAN	200
KHMER	135
GREEK	90
PORTUGUESE BRAZILIAN	89
BOSNIAN	81
MOROCCAN ARABIC	79
FARSI	78
UKRAINIAN	71
KOREAN	64
ITALIAN	60
TOISHANESE	59
FRENCH	57
PUNJABI	50
SOMALI	42
AMHARIC	34
BENGALI	34
POLISH	33
ARMENIAN	25
SERBIAN	25
HINDI	22
LINGALA	18
THAI	16
NEPALI	15
BURMESE	14
PASHTO	13
TIGRIGNA	11
DARI	10
BULGARIAN	7
AKAN	5
GUJARATI	4

ROMANIAN	4
FUZHOU	4
YORUBA	3
MONGOLIAN	3
TAGALOG	3
MARATHI	2
JAPANESE	2
FUKIENESE	2
URDU	1
GERMAN	1
TAIWANESE	1
TAMIL	1
SWAHILI	1
TURKISH	1
IGBO	1

20168

SPAULDING OUTPATIENT CENTER FRAMINGHAM

SPANISH	463
PORTUGUESE	293
PORTUGUESE BRAZILIAN	129
RUSSIAN	84
FARSI	37
ARABIC	22
MOROCCAN ARABIC	18
UKRAINIAN	16
MANDARIN	15
JAPANESE	10
FRENCH	8
TURKISH	8
VIETNAMESE	6
ALBANIAN	5
LUGANDA	5
HAITIAN CREOLE	5
KOREAN	4
AKAN	2
BULGARIAN	2
HINDI	2
THAI	1
PORTUGUESE CAPE VERDEAN	1
BURMESE	1
BENGALI	1
ARMENIAN	1
LAOTIAN	1

INTERNATIONAL OFFICE

SPANISH	82
MANDARIN	22
PORTUGUESE	16
FRENCH	15
ARABIC	8
HAITIAN CREOLE	8
PASHTO	2
PORTUGUESE BRAZILIAN	2
PORTUGUESE CAPE VERDEAN	2
ITALIAN	2
TURKISH	1
KOREAN	1
URDU	1
VIETNAMESE	1

163**BWH BRIDGEWATER MRI**

MANDARIN	1
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1**FOXBOROUGH ORTHO/PHYSIATRY**

SPANISH	85
HAITIAN CREOLE	12
PORTUGUESE	12
PORTUGUESE BRAZILIAN	7
VIETNAMESE	5
ARABIC	5
PORTUGUESE CAPE VERDEAN	4
UKRAINIAN	3
AMHARIC	1
FRENCH	1
ALBANIAN	1

136**FOXBOROUGH REHAB**

SPANISH	92
PORTUGUESE	25
ARABIC	16
HAITIAN CREOLE	15
RUSSIAN	12
PORTUGUESE CAPE VERDEAN	6

PORTUGUESE BRAZILIAN	5
UKRAINIAN	3
VIETNAMESE	2
NEPALI	2
SOMALI	2
BOSNIAN	2
POLISH	1
ITALIAN	1
URDU	1
GREEK	1
KOREAN	1
PASHTO	1
CANTONESE	1
ALBANIAN	1

190

FOXBOROUGH PRIMARY CARE

SPANISH	82
HAITIAN CREOLE	23
PORTUGUESE	12
ARABIC	9
NEPALI	8
RUSSIAN	7
PORTUGUESE CAPE VERDEAN	4
PORTUGUESE BRAZILIAN	2
PUNJABI	1
BULGARIAN	1
FRENCH	1
MANDARIN	1
LITHUANIAN	1

152

FOXBOROUGH GENERAL

SPANISH	441
PORTUGUESE	123
HAITIAN CREOLE	34
ARABIC	33
VIETNAMESE	29
PORTUGUESE BRAZILIAN	28
RUSSIAN	28
PORTUGUESE CAPE VERDEAN	26
MANDARIN	8
CANTONESE	5
GREEK	5

FRENCH	5
ALBANIAN	3
UKRAINIAN	3
POLISH	2
NEPALI	2
ARMENIAN	2
KHMER	1
MOROCCAN ARABIC	1
FARSI	1
GUJARATI	1
DARI	1
URDU	1

783

SPAULDING OUTPATIENT CENTER PEABODY

SPANISH	103
RUSSIAN	10
PORTUGUESE	7
ALBANIAN	4
HAITIAN CREOLE	4
KHMER	2
GREEK	1
ARABIC	1

132

SPAULDING OUTPATIENT CENTER SALEM

SPANISH	76
KHMER	19
PORTUGUESE BRAZILIAN	19
HAITIAN CREOLE	17
RUSSIAN	11
PORTUGUESE	8
BULGARIAN	3
BENGALI	3
FRENCH	2
ALBANIAN	2
VIETNAMESE	1
KOREAN	1
ARABIC	1
GUJARATI	1
BOSNIAN	1

165

SPAULDING OUTPAT CTR LYNCH/VANOTTERLOO

SPANISH	3
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3

SPAULDING OUTPATIENT CENTER MARBLEHEAD

PORTUGUESE	9
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9

SPAULDING OUTPATIENT CENTER LYNN

SPANISH	294
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RUSSIAN	36
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HAITIAN CREOLE	26
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VIETNAMESE	12
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KHMER	8
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PORTUGUESE BRAZILIAN	6
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ALBANIAN	5
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MOROCCAN ARABIC	3
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UKRAINIAN	3
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PORTUGUESE	2
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YORUBA	2
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PASHTO	1
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FARSI	1
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ARABIC	1
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POLISH	1
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401

SPAULDING OUTPATIENT CENTER CAPE ANN

PORTUGUESE	17
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URDU	7
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SPANISH	4
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PORTUGUESE BRAZILIAN	4
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RUSSIAN	3
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ITALIAN	1
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36

SPAULDING MEDFORD OUTPATIENT CENTER

SPANISH	457
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HAITIAN CREOLE	50
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PORTUGUESE	48
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VIETNAMESE	27
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CANTONESE	25
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PORTUGUESE BRAZILIAN	21
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ARABIC	8
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MANDARIN	8
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KOREAN	4
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ITALIAN	4
KHMER	3
PUNJABI	1
AMHARIC	1
ALBANIAN	1
UKRAINIAN	1
TIBETAN	1

660

SPAULDING OUTPATIENT CENTER- LEXINGTON

SPANISH	470
PORTUGUESE	197
HAITIAN CREOLE	112
ARABIC	32
FRENCH	8
MANDARIN	8
BENGALI	8
SOMALI	7
PORTUGUESE BRAZILIAN	6
NEPALI	6
RUSSIAN	5
AMHARIC	3
MOROCCAN ARABIC	2
UKRAINIAN	2
ALBANIAN	1
JAPANESE	1
CANTONESE	1
KHMER	1

870

NEWTON-WELLESLEY ICMP TEAM

CANTONESE	15
SPANISH	15
HAITIAN CREOLE	13
VIETNAMESE	7
MANDARIN	2
ARABIC	1
RUSSIAN	1

54

CUSTOMER SERVICE

SPANISH	5151
PORTUGUESE	659
HAITIAN CREOLE	649

MANDARIN	119
RUSSIAN	113
ARABIC	89
TURKISH	41
VIETNAMESE	31
UKRAINIAN	26
KOREAN	22
CANTONESE	17
PORTUGUESE CAPE VERDEAN	17
BENGALI	16
PORTUGUESE BRAZILIAN	15
ALBANIAN	12
NEPALI	12
FRENCH	11
DARI	10
GUJARATI	9
HINDI	5
AMHARIC	4
FARSI	4
TIBETAN	3
TIGRIGNA	3
JAPANESE	3
LAOTIAN	1
GREEK	1
PASHTO	1
ITALIAN	1
TAGALOG	1
THAI	1
MOROCCAN ARABIC	1
BURMESE	1
CROATIAN	1
KHMER	1
ARMENIAN	1
SERBIAN	1
ROMANIAN	1

7054

CLINICAL

SPANISH	1680
HAITIAN CREOLE	95
PORTUGUESE	56
FRENCH	21
CANTONESE	15
ARABIC	10

MANDARIN	9
RUSSIAN	7
LAOTIAN	7
JAPANESE	4
VIETNAMESE	4
SOMALI	3
PORTUGUESE BRAZILIAN	3
PORTUGUESE CAPE VERDEAN	2
KHMER	2
NEPALI	1
KOREAN	1
POLISH	1
HINDI	1
UKRAINIAN	1
GERMAN	1
MOROCCAN ARABIC	1
TURKISH	1

1926

CMA

SPANISH	28
PORTUGUESE	2
HAITIAN CREOLE	1

31

MCLEAN HOSPITAL (VOCERA #)

SPANISH	2191
HAITIAN CREOLE	511
PORTUGUESE	273
MANDARIN	251
ARMENIAN	215
RUSSIAN	172
SOMALI	81
PORTUGUESE CAPE VERDEAN	62
ARABIC	53
PORTUGUESE BRAZILIAN	46
ITALIAN	34
PUNJABI	25
CANTONESE	21
VIETNAMESE	21
TURKISH	14
FRENCH	14
WOLOF	12
KOREAN	9

FARSI	5
GUJARATI	4
MONGOLIAN	3
GERMAN	3
TIBETAN	2
POLISH	2
KHMER	2
TIGRIGNA	2
HINDI	2
FUZHOU	1
URDU	1
JAPANESE	1
GREEK	1
MOROCCAN ARABIC	1
TOISHANESE	1
SUDANESE ARABIC	1
BULGARIAN	1

4038

SPAULDING INPATIENT CENTER CAMBRIDGE

SPANISH	1149
PORTUGUESE BRAZILIAN	288
HAITIAN CREOLE	216
RUSSIAN	181
PORTUGUESE	175
ARABIC	124
CANTONESE	100
VIETNAMESE	82
THAI	64
PORTUGUESE CAPE VERDEAN	61
MANDARIN	52
GUJARATI	52
TOISHANESE	52
KHMER	48
BENGALI	25
TURKISH	21
JAPANESE	14
MOROCCAN ARABIC	12
ITALIAN	10
KOREAN	9
ALBANIAN	5
SERBIAN	5
UKRAINIAN	3
DARI	3

FARSI	2
AKAN	2
AMHARIC	2
LAOTIAN	1
YORUBA	1
TAIWANESE	1
GREEK	1
ARMENIAN	1

2762

BWPO HARBOR MEDICAL SERVICES

SPANISH	77
HAITIAN CREOLE	69
PORTUGUESE	53
VIETNAMESE	30
ARABIC	22
CANTONESE	19
THAI	18
PORTUGUESE BRAZILIAN	12
ALBANIAN	9
BENGALI	7
FRENCH	6
MANDARIN	6
RUSSIAN	5
PORTUGUESE CAPE VERDEAN	4
UKRAINIAN	2
NEPALI	2
KHMER	2
TURKISH	2
HINDI	1
KOREAN	1
GUJARATI	1
POLISH	1
GREEK	1

350

SPAULDING OUTPATIENT CENTER – FOXBOROUGH OPI

HAITIAN CREOLE	173
SPANISH	155
PORTUGUESE	145
PORTUGUESE CAPE VERDEAN	72
ARABIC	20
FRENCH	7
GUJARATI	5

PASHTO	5
VIETNAMESE	3
PORTUGUESE BRAZILIAN	3
MOROCCAN ARABIC	2
KHMER	1
RUSSIAN	1